

Acting On Your Values

TekSynap recently celebrated 14 years of slaying the IT and infrastructure world, bringing new energy and expertise to government contracting. The core of TekSynap's success has been strengthened by direct contributions from our employees inside and outside of the workplace. From internships to career changes, to first jobs to promotions – TekSynap has the innate ability to see things in people that many overlook. TekSynap was built upon taking a chance, and in doing so they have built something special.

We can agree many of us know that a small act of kindness goes a long way. The motto "You get what you give" touches all facets of our lives. From the top down, an act of kindness, respect, and appreciation filters through the company. Doing the right thing in the workplace is reflected in many ways. Have you ever been willing to take a chance on something or someone? Being involved in the community, giving back and volunteering are great ways to integrate giving back, taking chances, and believing in something or someone. Winston Churchill once said, "You make a living by what you get. You make a life by what you give."



Every one of us at TekSynap has a story to tell; a path that led us here. Although each independent story is unique, the moral compass and work ethic is the same. Giving back and affording opportunities is a large part of the TekSynap culture. This summer, TekSynap had the largest intern team ever, with two of those interns coming from Generation Hope. Generation Hope is an organization that supports young parents, cultivating success through mentorship, sponsorship, and financial resources. By encouraging and supporting these young parents in their journey to achieve higher education, doors of opportunity open that may not have otherwise. TekSynap invested in two of these scholars this past summer, fostering the beginning of a great relationship and impacts on both their futures

I personally know the impact these opportunities have, as they accelerated my trajectory as a young parent. Embracing the importance of Generation Hope's Mission, I work to enhance the mentorship and sponsorship aspect by participating on the senior leadership council. In addition, annually I sponsor and mentor a young scholar – this is not just monetary in

nature. My role is providing time, mentoring, sharing experiences, and often just lending an ear or directing someone to a resource. This is my way of giving back – what's yours?

In our fast-paced lives, often it's easy to forget or push off opportunities to support organizations we believe in. Take a step back and think about what is important to you. Who helped you along the way? Is there something you can do to make an impact? Now is the time to get involved!

In an organization full of hardworking achievers, positive leadership stands out. Challenge yourself, your peers, and your teams to invest in what they believe in.

TekSynap is represented in over **39** states across the country. Here are just a few opportunities you should check out:

Remote Volunteering

JustServe: Projects
Shoe Drive - Soles4Souls

Alabama:

Home | ServeAlabama

Arizona:

Become an Arizona State Parks volunteer! | Arizona State Parks (azstateparks.com)

Louisiana:

Volunteer Louisiana | "To help meet the needs of Louisiana's citizens through volunteerism and national service."

Maryland:

*United Way of Central Maryland (volunteermd.org)
Volunteers Overview - Baltimore County (baltimorecountymd.gov)*

New Mexico:

One Albuquerque: Volunteers — City of Albuquerque (cabq.gov)

Ohio:

Resources for Volunteering | Ohio Commission on Service and Volunteerism

Pennsylvania:

*PennSERVE Home (pa.gov)
Ways to Volunteer (pa.gov)*

Virginia:

*Volunteer Reston — Reston Association
Food Pantry (koinonia-cares.org)*

Washington DC:

*Big Brothers Big Sisters (bbbsnca.org)
Generation Hope (www.generationhope.org)
Habitat for Humanity (www.dchabitat.org)*

TekSynap's Team Mud

If you missed how TekSynap's "Team Mud" got their name, refer to the June-2022 Newsletter!

At Fort Gordon, GA, Team Mud was tasked with relocating 7 full racks of SATCOM equipment from an old classroom to a new one, including all the copper and fiberoptic cabling and power distribution systems. You can see the two huge spools of armored power cable the team needs to install and connect after relocating all the racks & signal cables. That stuff is "No Joke" – with a 5-inch circumference.

That is **Cory Brown** standing in the drop floor with his back to the camera. **Mike Jackson** is in the light grey hoodie with the backwards baseball cap. **Sarai Smith** is on the ladder going up to the cable tray. **Otis Brown** is in the grey pants on the right side of photo. The 5th person (just to Otis' side) is Reggie Jackson, from our Government customer.



Save the Date

**After a long-awaited 3 years, TekSynap will be hosting a
roaring holiday party this December 10th!**

It will be held at the Ritz Carlton Tysons Corner in McLean, VA
Event details are included in your invite via TekSynap email.

[Holiday Party RSVP Here](#)



Ritz Carlton Tysons Corner \$169 per Night, plus tax

Marriott Tysons Corner \$149 per night, plus tax

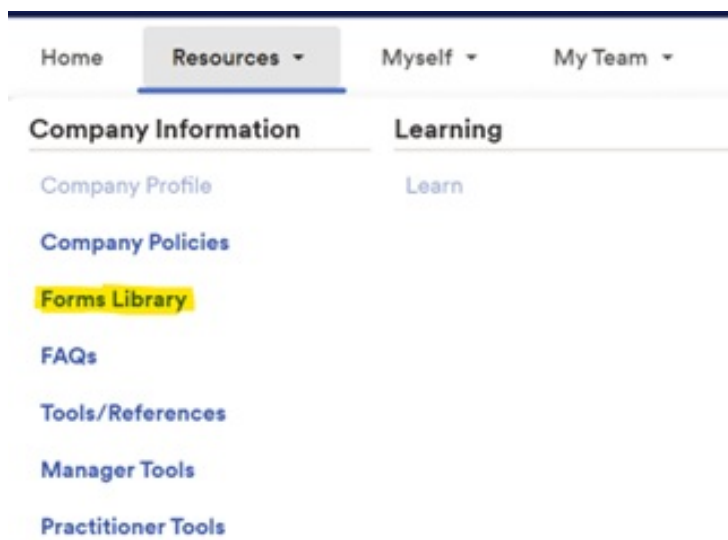
For more information, see the Holiday Party Invitation or reach out to Events@TekSynap.com.

If you are not able to attend, please fill out the Holiday Party RSVP link to submit your coat size for the Holiday Gift.

Compliance Posters and More!

Within the TekSynap section of the Forms Library, under the Federal Compliance & Safety Information portion, you can find all of our compliance / Department of Labor documents.

Notice: You can find most documents you need in our Forms Library in ADP!



Remember, if you have a question – a great place to start is the Forms Library.

Caught in the Act



Terrance Sullivan and **Henry Tennant** were recognized for their excellent work on an install project.

Ron Dhillon has received multiple kudos for his outstanding work.

Arland "Marty" Smith was called a miracle worker for his efforts at DTRA.

Kyle White, **Thais Price**, and **Kevin McAllister** are star performers; they are constantly taking the initiative to step up to new responsibilities, excelling in everything they are involved in—and they make it look easy.

Mariefred Evans and Team received a “HUGE THANKS for everything she did to make the CSAC meeting in Austin this week a great success” from the CISA customer.

Crystal Greene and **Allison Solomon** received kudos from the customer leading the contract project team supporting CIRCIA.

Ramon Rusten was extremely helpful and went above and beyond to help a new employee and make him feel welcome.

LaTasha Johnson received multiple Kudos for her hard work.

Brianna Corbett was given Kudos for her attention to detail and quality.

Kay Kennett and **David Johnson** received Kudos for their hard work and customer service.

Kyle Hill was recognized for his amazing support during Hurricane Ian.

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the [**Employee Portal**](#). We use these to recognize TekSynap greatness in the monthly Newsletter.

Ron Dhillon received this letter from the Appropriations Committee for his technical expertise and effort. The thank you note is signed by Senator Leahy!

August 29, 2022

Dear Ron,

I would like to thank you for the technical expertise and effort you have given the Committee over the last month, especially as we transitioned our servers to the offsite data center.

It is no secret that Senate staff often work long hours on and often at a moment's notice to deliver legislation for Vermont and the American people.

Your technical efforts behind the scenes – through the night, even – has kept us open for business. I am grateful for your continued service and hard work.

Sincerely,

Patrick Leahy
Great help Ron

And Now for a Little Look Behind the Scenes at HQ!

TekSynap offers our employees a myriad of benefits and perks. On top of our amazing benefit package, we also like to send out Baby Blankets to the new members of our Tiny Team TekSynap, Welcome Kits with lots of swag to our new hires, warm soup to our team members that are sick, and flowers to those we have lost. But has anyone ever wondered how all of this gets done?

Let me introduce you to our HQ Services team: **Durell Black** and **Phillip, AKA Noel, Valdez**.



Durell and Noel make sure everything runs smoothly at Headquarters.

Any summits or large meetings in the office? They are working behind the scenes to make sure that the food is ordered, the rooms are booked, and that everything happens the way it is supposed to.

For anyone who visits HQ and enjoys the snacks in the kitchen; our HQ Services Team is behind our lovely snack choices and always makes sure to have coffee in stock!

If you take a look at the Company store in the employee portal, you'll find rows and rows of TekSynap swag. Durell manages the stock and budget for the store, and the team works to send out welcome kits to new hires and fulfill store orders TekSynap team members!

This is just a smattering of what HQ Services does for TekSynap. If something needs doing, Durell and Noel get it done!

So, please join me in thanking our amazing HQ Services team for all the great work that they do!

Thank you, Durell and Noel!

Tiny Team TekSynap

Congratulations to **Desmond MacAuley** who recently had a new member join his family, Leon MacAuley!



TekPets

Meet Hazel and Kingston!

Christine Schemmel's 'grand-dogs,' golden retriever, Hazel and 5 month old Frenchie, Kingston cuddling together. Hazel is very protective of her new

baby brother.



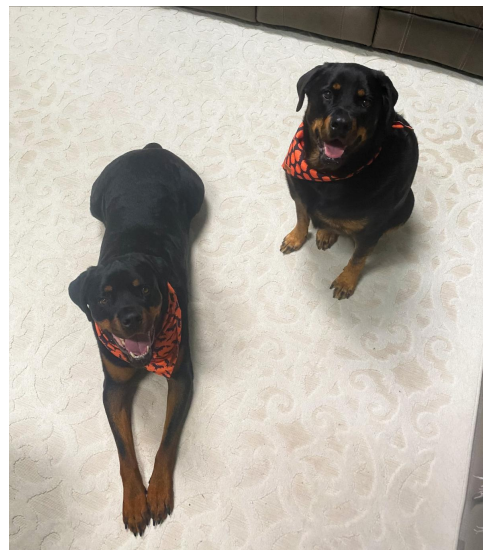
Meet Axel!



Jason Garrett's dog Axel playing in the pool at doggie daycare.

Meet Sam and Sasha!

John Delossantos' rottweilers were born and raised in Japan and are a bonded pair that were rescued. Sam likes playing catch and Sasha likes going on walks.



Feature your pets in the next newsletter!
Send pictures of your companions to news@teksynap.com



Certification Corner

Michelle Norris

AIRS

Timothy Bailey

CCNP

Robert Lopez

Cisco Enterprise Network Core Tech

Robert Yohn

CCSA

Yoonis Abdulle

Microsoft Azure Admin

Security+

Eric Underkoffler

CCSE

Nolan Hilbruner

CEH

Randall Lee

Check Point Certified Security Administrator



Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [**Click Here**](#) to access the form.

If you have earned a new certification please add it to your ADP profile. Remember to include the effective date.

ADP > Myself > My Information > Profile

And email a copy to [**HR@teksynap.com**](mailto:HR@teksynap.com)

Updating your certifications in ADP will help us identify you for career advancement opportunities.



Q3 2022 Quality Objectives on Display

We all play a role in meeting our corporate quality objectives.
To see how we're doing, please check-out:

Q3 2022 Quality Objective Share

Open Positions

DARPA – Arlington, VA

Senior Network Engineer

USPTO ENISS – Alexandria, VA

Sr. Systems Engineer

Audit & Validation Support Services – Remote

IT Systems Auditor

LAN Central – Texarkana, TX

Senior Network Engineer and Network Engineer

FAA Physical Enterprise Management Systems – Washington, DC

Senior Systems Engineer

Remote

Contracts Administrator

Proposal Manager

IC Proposal Manager (DMV area)

FBI-TACU – Alabama

Application Engineer

AFNCR – Arlington, VA

NMCC -ACAS/HBSS Systems Administrator

NMCC - FACNET Information Systems Security Engineer

Change Management Specialist

NOAA NMFS – Silver Spring, MD

Sr Power Platform Developer

Enterprise IT System Architect

Help Desk Support III

DHS CISA – Arlington, VA

Journeyman Public Relations Specialist

Senior Business Analyst

Journeyman Communications Specialist

FDA – Silver Spring, MD

Tier I Call Center Support

NRC SNCC

Sr Active Directory Administrator

Senior Cloud Facilitation Services Manager

Tier I NOC Technician

Wireless



Project Manager
Site Manager
Junior Project Manager
Junior Wireless Engineer
Technician I

Senate – Washington, DC
System Consultant

Please email your referral resumes to careers@teksynap.com

October is Cybersecurity Awareness Month

4 Things You Can Do:

Throughout October, CISA and NCA will highlight key action steps that everyone should take:

- **Think Before You Click: Recognize and Report Phishing:** If a link looks a little off, think before you click. It could be an attempt to get sensitive information or install malware.
- **Update Your Software:** Don't delay -- If you see a software update notification, act promptly. Better yet, turn on automatic updates.
- **Use Strong Passwords:** Use passwords that are long, unique, and randomly generated. Use password managers to generate and remember different, complex passwords for each of your accounts. A passwords manager will encrypt passwords securing them for you!
- **Enable Multi-Factor Authentication:** You need more than a password to protect your online accounts, and **enabling MFA makes you significantly less likely to get hacked.**



TekSynap was proud to sponsor Shepherd's Table in their annual fundraiser "TableFest".

Shepherd's provides meals to address food insecurity and homelessness through an array of programs designed to meet immediate needs and provide sustained social support. Their mission is to improve quality of life, create a pathway toward self-sufficiency, and inspire hope for the most

vulnerable.

(pictured: **Kearstin McGinnis**, **Toni Fisher**, **Bianca Berrios**, **Steve McGinnis**, and **Ruben Hormostay**)



Email Signature Process Update

The IT Team would like to inform everyone of a change to the process for retrieving your email signature. The password is no longer required and there is a slight change in the links used for access. To retrieve your signature, replace the `firstname_lastname` portion of the link below with your own first and last name. Use CTRL + A to select all and CTRL + C to copy the signature and paste it into your Outlook signature settings. Please see this knowledge article [HERE](#) for instructions.

How to Report Phishing

Going forward, to report an email you believe is Phishing or Spam please use the '**Report Phishing**' option in Outlook Desktop and on the web. You **no longer** need forward the email to support@teksynap.com or security@teksynap.com. The Report Phishing option allows us to automatically direct the message to the investigation center on the backend, where IT can take further action to purge the message and gather data in hopes to lessen the impact of these attempts in the future. To see a knowledge article on how to report phishing in Outlook click [HERE](#).

Example of a Phishing email:

Request for Account Termination

Microsoft Administrator <admin@microsft.com>
To: Leonard Newman

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Leonard,

<https://www.mesharepoint.com/d425287c-3cad-40cb-820d-561d4f3cf922/37ec3c34-6358-4039-95d5-58714225edce/1ca0418c-1e61-4c06-b9c8-3a3b45cc4a3/login?ids=cwgyng5uukd1ymmwvstyb3i3bde1sgzknk9cnnlrzjnos0krue04tk9kawl1hncbhfaxvmlcq3ewazldky8wkzrtu0wajlvzkr4btuww21hcm5vuzi vfdqmlv6vthnadncq3dyeeran3dkt3gstnueny2rdjlynmjmdexliskn2zjileg nuhyzwuudugzgzmbgdos0njafvndjrknamhhsy2xwq0o3xnmnnnrl0z ushjyqwh1nlkjdfgnhlfredmt0ufzqzskmyq1ldwmlhtjmujhl25kzzfjyrbzdhjmxpsm25swu9qrkdwk3q2s2tbbk5rjzjymxbpv0vzdheelzbr2lwad btbhbxhbr5t1ddk0jxu2ut0h0nhzmnmhidwy2mhkxazjucdhooдрdfr bxnrxlvus5r0fns0pwz0rtxrlzfl3ronlg1slssofvick1vvz2svorc3ptovy0 nljzmqpk3ncd29yy0tdouvn>
Click or tap to follow link.

[Sign in here to cancel termination](#)

The team at Microsoft and TekSynap

Time and area

Date:
09/28/2022

Operating System
Windows

Browser:
Chrome

Approximate Location:

Don't you recognize this request? [Sign in and report this](#) immediately.

This email got sent to leonard.newman@teksynap.com.

Microsoft respects your privacy. To learn more, please read our [Privacy Statement](#)
Microsoft Corporation, One Microsoft Way, Redmond, WA 98052

Domain name spelled incorrectly.

We're not that tight.

Privacy Statement is not linked.

Fake SharePoint site.

Links are exactly the same. Should go to different pages if this was real.

Items to look out for:

1. The domain name in the email address is spelled incorrectly (microsft not Microsoft)
2. When you hover over the link in the email to 'Sign in here to cancel termination', you can see it starts with *www.mesharepoint.com* which is an obvious fake SharePoint site.
3. Real SharePoint URLs start with *https://tenantname.sharepoint.com/*
4. The two links for 'Sign in here to cancel termination' and 'Sign in and report this' should take you to two different places but they are the exact same link if you hover over and read them.
5. The bottom says to please read the 'Privacy Statement' but it is not linked to the email. In real Microsoft emails the words 'Privacy Statement' are a hyperlink to the actual policy online.
6. Also, this is not a real thing that would ever happen. No one would ever need reach out to request their own account termination from the company, they would go through the normal offboarding process.



Congratulations to **Antwan Glover** and **Kellie Dorgan** for 10 years and **Thomas Pollock**, **Jennifer Neish-McMurdy**, **Edward Stroebel**, and **Wayne Wisneski** for reaching 5 years with TekSynap!



Your \$5,000 vacation is right around the corner

Anniversaries

Ten Years

Antwan Glover
Kellie Dorgan

Eight Years

Lonny Legrand

Five Years

Thomas Pollock
Jennifer Neish-McMurdy
Edward Stroebe
Wayne Wisneski

Four Years

Christopher Ray
Ashley Frederick
David Brunner
Neri Dominguez
Carroll Ridenhour
Timothy Clarke
Michael Thurston
Jhonny Quispe
Dominick Ditcharo
Mohamed Ali
Ivan Amankrah
Errol Graham
Matthew Strout
Mohammad Khan
Arland Smith
Willie Smith
Samuel Tinsley
Ricky Latney
Sandra Wright
Kathy Lincoln
Leonard Newman

Three Years

Kevin Persels
James Butler
Jeffrey McQuate
Ernest Sanford
Erin Biggers
Brian Jenkins
Nicholas Allen
Guy Gibson
Roberta Dean
Ranjit Dhillon
William Schafer
Bryan Gaylord
Parker Hoppens
David Crumm

Welcome, New Employees!

Eric Lau
Travis Vollrath
Daja Pattman
Christopher Woodard
Stacey Hall
Matthew Warthen
Lorenzo Torralva
Walter Grabeklis
Nathan Daines
Chi Xing
Adam Lisa Jobe
Lucas Narel
Tricia Mcarthy
Thomas Thiele
Brianna Corbett
Alex Nanthavong
Kortney Allen
Greta Swanson
Douglas Pike
Andrew Miller
Nolan LaDuke
Ahmed Ibrahim
Charles Harrell
Noah Gammons
Amar Dave
Immanuel Alam
Clark Zoubek
Max Turk
Amy Maskiewicz
Joel Ackerman
Anton Soloshenko
Ernest Briggs
Leslie Standifer
Michael DeLaFleur
Bethany Gauldfeldt
Albert Sykes
Briana Hardee
Ronald Vaughan
Matteo Spigolon
Matthew Hileman
Duc Nguyen
Ruth Tekle
Constance Arzadon
Travis Nelson
LaTicea Martinez-Green
Ryan Carroll
Derek Day
Jeniffer James
Raven Thomas

Daquante Martin
Steven Niemeyer
Thomas Seay
Ryan Fondren
Jason Choi



Two Years

Jason Walton
Patricia Moyles
Victor Doan
Joseph Neish-McMurdy
John Brown
Kevin Patillo
Christopher McKoy
Satyaveni Vaddavalli
Emily Fox
Jeffrey Talarico
Alexander Libby

One Year

Tessa Horner
Monhi Powell
Shelby Ritch
Terrance Sullivan
Kevin Winz
Jonathan Tobar
Julius Bello
Kirk Jackson
Damon Lagos
Colton Crane
Marvin Creech
Kyle Lu
Andrea Warsewich
Matthew Lents
Benjamin Moore
Connie DeYoung
Kevin Reynolds
Edward Fong
Edwin Ortiz
Joshua Kahue
Nicole Moncayo
Mark Covey
Richard Lucht
Dalton Ary
James McCord
Dennis Cole
Gregg Moseley
Bobby Tran

