



Beneath the Surface

We have all said it: *Don't judge a book by its cover*. We use this phrase to teach children to see past skin color, social status, and even to explain that people sometimes develop an exterior that belies their true character. The message is simple enough – things, especially people, are often not exactly as they seem, and it's detrimental to rush to judgment.

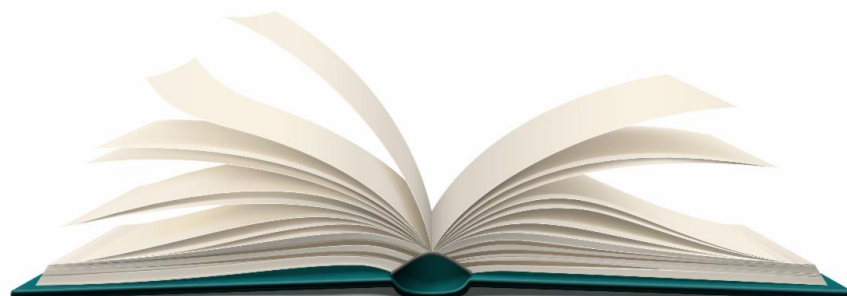
Yet, without realizing it, as adults, we do allow those “book covers” to dictate our relationships. By relying too heavily on LinkedIn profiles or company websites, our relationships are built on cultivated, published, often promotional information. Often, we do not look further.

In my experience, the effort it takes to make a phone call, ask about family, express interest in someone's education and background is returned ten-fold through stronger relationships. This applies to coworkers and teammates. Once those bonds are established, the approach to new opportunities, unexpected challenges, and everything in between shifts – work is less daunting and much more fun.

Working as we do in an almost exclusively virtual environment, conversations are replaced with posts, and inter-personal interaction is limited to written text, whether email or instant message. It's not a revelation to state that those types of communication lack context and tone. Words are often misunderstood or misinterpreted, impacting entire working relationships. Business may not be personal, but the people who make them are, and they desire to be known and appreciated.

I encourage each of you to dig deeper than your partner's company website and find the work that inspires their growth and excellence. Ask your coworker who seems to keep unusual hours, how things are going, and if there is a better way to work within their schedule. A small adjustment often generates an enduring relationship – and a much better story.

-Troy Walter, Vice President



Warm Their Soles



TekSynap's 2022 Winter Sock
Drive to benefit
disadvantaged individuals in
the Greater New Orleans area



Now Through December 2nd



ALL SIZES/STYLES NEEDED
ONLY NEW UNWORN SOCKS



The temperature is inching toward the colder end of the thermostat and many of our neighbors will need help keeping warm this winter. Help us make a large donation of cozy socks to the New Orleans Mission!

All styles and sizes of new socks will be GREATLY appreciated.

PREFER TO SHOP ONLINE? Click [here](#) for the Amazon wishlist.

If you choose to use the Amazon Wishlist, make sure you select TekSynap C/O Sara Thompson's Gift Registry Address at checkout.

Great Gatsby Gala

TekSynap will be hosting a *roaring* holiday party on December 10th!

Invitations were emailed to your TekSynap email.

If you are not able to attend, please fill out the Holiday Party RSVP link to submit your size information for the Holiday Gift. All gifts will be shipped to your home address in ADP.

**Holiday Gift /
RSVP**



For more information reach out to Events@TekSynap.com.

Our **AFNCR Team**, comprised of TekSynap and Leidos employees, enjoyed a Capitals Hockey Game in the TekSynap Suite. It was great to see this team demonstrate how much fun sharing success can be!



AHF Player of the Week for 14U B

Randy Tisler's daughter, Genna was chosen as the AHF Player of the Week. She spends about 35 hours focused on hockey each week in addition to her high school academics.

Go, Genna!

Toys for Tots

TekSynap is a sponsor of this year's AFCEA Winter Gala which will be held in Washington DC on December 15th. We are proud to join with AFCEA to support the U.S. Marine Corps Reserve and their mission to spread the joy of the season to children whose parents cannot afford to buy them gifts for Christmas.

If you would like to support this great cause, please make a donation by scanning the provided QR code or [clicking here](#). Both will take you to an Amazon registry page where you can select a gift and send it to the included registry address.

Please do not forget to put TekSynap on the gift note!



Caught in the Act

Clark Zoubek received kudos for his phenomenal IT Support.

Shante Anderson was recognized as a hard worker and very knowledgeable in her position.

Rachel Holliday was given kudos for her superb response time and excellent customer service.

Lester Dunn was praised for being very helpful by providing assistance to employees in the DELFI setup process for the GIT training.

Francesca Rigatti was recognized for going above and beyond.

Sandra Wright and **Jessie Ragsdale** received kudos from a customer.

Kay Kennett and **David Johnson** were described as invaluable members to DTRA! They are always there, and they always know how to fix the many fires that get thrown at them at once.

Rob LeMay was given high praise for his detail-oriented demeanor, hard work, and customer focused attitude.

Nykia Potts was lauded for her exceptional work. She approaches every task with professionalism, always delivering a quality result.

Sara Thompson received kudos for her valuable timing and skill set that she provided for the proposal draft.

Antwan Glover received JSP ETM "Engineer of the Quarter!"

DISA's Deputy Program Manager for SATCOM Gateways acknowledged **Mark Chapman, Chris Danvers,** and **Kareen Moore** for being an outstanding team and for their professionalism.

James Connors was given multiple customer commendations.

John Alfaro was praised for going the extra distance.

Martha Wadsworth was thanked for being very helpful.

The Deputy Program Manager recognized **Roderick Moton** for his efforts and his excellent level of customer service that led to success.

Shout out to **LaTonya Love** for taking on Production Support.

TraNiece McElvaine received kudos from the customer for her great work on an install and TTU project.

Kudos were given to **Jennifer Li** for being a great help, and being key to making processes go smoothly.

Kyle White and **Kevin McAllister** were recognized for going above and beyond every day.

Toni Fisher and Mark Sikorski would like to thank **Grace Jinnah** her great contributions to the design and development of our marketing strategies.

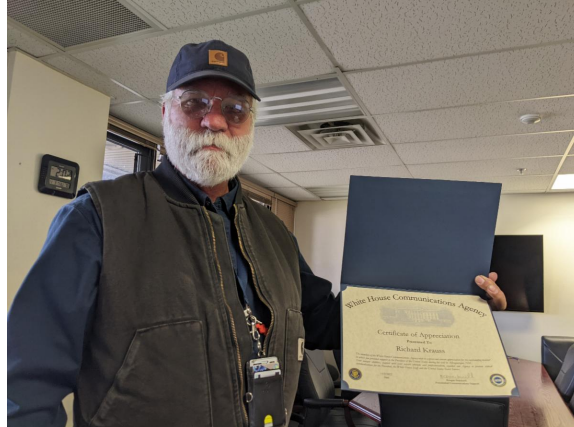
Mackenzie Fisher received a shout-out from the capture team for her excellent work assisting with the upcoming JSP ETM pursuit.

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the **[Employee Portal](#)**. We use these to recognize TekSynap greatness in the monthly Newsletter.

White House Certificate of Appreciation

Rick Krauss received a certificate of appreciation yesterday from the White House. We had a POTUS visit to Kirtland

AFB Thursday that required Rick's assistance in making comm preparations for his arrival. Rick along with 3 other C4 contractors coordinated with the White House Communications Agency and were essential in making sure that all requirements were in place prior to Air Force One's arrival at the installation. For his efforts, Rick was provided a Certificate of Appreciation from the White House recognizing his contribution.

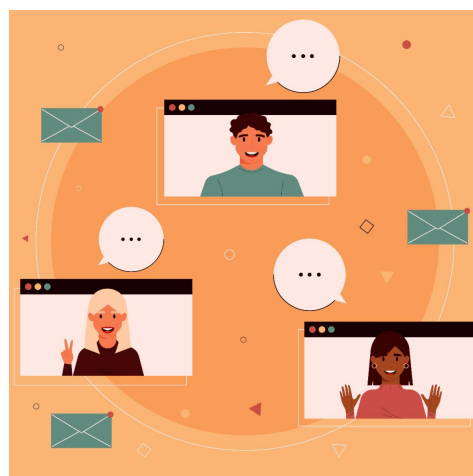


Call for Entries – Corporate Culture

Calling all employees to record themselves filling in the blank “TekSynap Is...”. We want to represent our people in a video during the holiday party and other marketing campaigns. Whether you are working from home, in the office, or hybrid, all employees are welcome to submit a video. Click [here](#) to see an example.

Details

- The recording is easy – simply use a device of your choosing, (phones are easiest) and make sure you are in a well-lit room
- Record yourself filling in the blank “TekSynap Is...”
- The prompt is open-ended so answer as you see fit
- Please email your submission to Marketing@TekSynap.com to participate.
- **Employees who participate will receive 25 Tekdollars to use in the company store!!!**



The deadline is Monday, December 5th by COB!

Tiny Team TekSynap

Bria Harris (DTRA TO4) and Carlos Chaney recently welcomed Ace Chaney to their family!



TekPets

Look at little Todd!



Tricia McCarthy's dog, Todd Peterson is a 5 month old Shichon who loves to sleep all day and people watch from the car window.

Happy Halloween Peanut!

Arielle Gick's 8-month chihuahua puppy, Peanut, in her spooky bat costume for Halloween!



Baby Boba is growing fast!

This is Beaux, but his friends call him “Boba”. **Grace Jinnah** picked him up at a Gin Distillery adoption event during the beginning of the pandemic. She knew she couldn't leave without him and ended up gaining a best friend that day. Boba is funny, kind, and smart but very shy when he first meets people. He is becoming more social now that the pandemic is over.



Feature your pets in the next newsletter!
Send pictures of your companions to news@teksynap.com



Certification Corner

Evan Hoppens
CWT

Ahsan Qureshi

SPLUNK Admin

Chris Witt

CAPM

Roderick Moton

CCNA

Timothy Bailey

Security+

Nathan Reid

AZ -700 Azure Network Engineer Associate

AWS Certified Cloud Practitioner



Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [Click Here](#) to access the form.

If you have earned a new certification please add it to your ADP profile. Remember to include the effective date.

ADP > Myself > My Information > Profile

And email a copy to HR@teksynap.com

Updating your certifications in ADP will help us identify you for career advancement opportunities.

Open Positions

AFNCR – Arlington, Virginia

NMCC -ACAS/HBSS Systems Administrator

NMCC - Information System Security Officer

NMCC - Security Impact Assessment (SIA) -

Journeyman

AFNCR – AFB Maryland

IT Battle Captain

FAA – Washington, DC

Cloud System Administrator

DARPA – Arlington, Virginia

Senior Network Engineer

Firewall – Ft. Belvoir, VA, New Cumberland, PA, or Columbus, OH

Firewall Administrator

AV/VTC 2 – New Cumberland, PA

VTC Administrator

ESD II

Computer Operator – Multiple Locations



DTRA

Systems Administrator Lead
VMware Engineer
VMware Admin
Helpdesk Specialist
Senior Systems Administrator
Network Engineer
ISSM
ISSO

INSCOM

Splunk Architect

NGA

Jr Helpdesk Specialist

CCDC-DAC

Principal Application Administrator

Please email your referral resumes to careers@teksynap.com



SECURITY

Working remotely has become a massive component of corporations. The benefits of an indefinite range of efficiency consist of being able to work from multiple locations; expanding productivity across the workplace. However, this opens sensitive data moving outside the boundaries of the office across multiple devices. The Challenges that are faced demand that businesses pay serious attention to the technology and security they use.

Some security issues with remote working that employees must be mindful of are Reduced Security on BOYD and Mobile devices. When employees work remotely, this usually involves using their public Wi-Fi networks which can open their important data to various exposures. It is important to ensure employees increase awareness and always use the best practices for safeguarding.

Tracking and Managing Assets on Cloud. Protecting and managing all assets should be a major priority for any business. Asset management is simpler in a limited workplace, but when data moves across a global network of devices outside the foundations of an office, asset management becomes more of a vulnerability.

Various other security issues consist of Inadequate Backup and recovery Systems, GSPR Compliance, and Sensitizing Remote Teams to Follow Data-Security Protocols. If you would like more information on this topic, the article is linked in the title.



TekSynap's IT Team would like to thank everyone for participating in our monthly phishing tests. This exercise is essential to our compliance as a company and provides much needed practice for our users on how to recognize these threats. Below is a quick list of what you should have noticed in last month's phishing exercise.

Email Subject: Purchase your new iPhone with this 30% off discount code from TekSynap! Limited Time Offer!

- The email starts with a time-sensitive request to provide your credentials. This is one of the biggest signs of a phishing scam.
 - **Limited Time Offer!**
 - **"This offer is only for employees who purchase the new iPhone using their TekSynap credentials."**
- All hyperlinks in the email point to the same place and the link has nothing to do with Apple.
- Bad formatting of the picture.
- It states the iPhone has an **85.7 inch** display.
- There is a fake number in the email (**1-800-MY-MANZANA**)
- The biggest hint is in the fine print at the very bottom.
 - **If you are reading this, this is a phishing test made by Dillyan Abarca.**

Purchase your new iPhone with this 30% off discount code from TekSynap! Limited Time Offer!

Apple <iphone@apple.com>
To: Leonard Newman

Thu 10/27/2022 10:32 AM

Reply Reply All Forward

If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Limited time offer!

Use the TekSynap promo code below to purchase your new iPhone 14 Pro Max!

Discount code will automatically be applied at checkout when you follow the link below! **This offer is only for TekSynap employees who purchase the new iPhone using their TekSynap credentials.**

Asking for work credentials

<https://www.attempte.com/nam/d425287c-3cad-40cb-820d-561d4f3cf922/3f99c22c-d7e7-423b-994b-298bd8cb11e2/03ae3cc7-72b5-4731-8e0f-cea513fcd7c8/login?id=cwgyng3uukd1ymmwvsty63b3bde1skholzdzjlransmhbtscicxo5mytwwr0atvq90mdjvr3lwq1zzacs4wvg0sgritus3fyvufurhytfxulbkdwnsyvmwz9brfthbheyrkxgm2h3yvgwzse3skumcf3vutwfpuewn0ndrxq3jyvvv0ynv6ctnem3p3sxnrfmmzlcnnteundzmez3hmy1nns001ogdrsklloeo2i202qum3vdfcs3fav293ewperg0wlpwamf3svzsnhjd2hvo0mchfzchj20c2wi6d0hveg9vou1qesjpuw1raen3reecbnkzng3wfnrt1dub1gyukvidskosmwvdkdzazqddm2amc3rdh2vwrz1dwecedmmzflu2vkt2fpoedimzefytmk1wee4efc1bk1cy2vobhfnbkd1efdqugtgq0ftavpv13dlswnq11b5wmjhtyrturmeruvhdcwz020zltct0>
Click or tap to follow link.

Link has nothing to do with apple and is the same for all hyper links in the email!

[Buy your new iPhone Pro Max Here!](#)

Discount Code: **TekSynap2022**

That would be a TV

New all-screen design with 85.7-inch Liquid Retina bendable display.²

A16 Bionic chip. 30-day battery life

Purchase your new iPhone with this 30% off discount code from TekSynap! Limited Time Offer!

Apple <iphone@apple.com>
To Leonard Newman

Thu 10/27/2022 10:32 AM

Reply Reply All Forward

If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

from an Apple Store Buy online and pick up in a store action at an Apple Store

Shop Online Find a Store 1-800-MY-MANZANA Get the Apple Store App

1. Monthly pricing is available when you select Apple Card Monthly Installments (ACMI) at checkout. ACMI is subject to credit approval and credit limit. Financing terms vary by product. Taxes and shipping are not included in ACMI. ACMI is not available for purchases made online at special store fronts. The last month's payment for each product will be the product purchase price, less all other payments at the monthly payment amount.

2. The display has rounded corners. When measured diagonally as a rectangle, the iPhone screen is 6.7 inches. Actual viewable area is less.

3. Battery life varies by use and configuration. See apple.com/batteries for more information.

4. Accessories sold separately and subject to availability.

5. Available with iOS 16.

6. Trade-in values will vary based on the condition, year, and configuration of your eligible trade-in device. Not all devices are eligible for credit. You must be at least 18 years old to be eligible to trade in for credit or for an Apple Gift Card. Trade-in value may be applied toward qualifying new device purchase, or added to an Apple Gift Card. Actual value awarded is based on receipt of a qualifying device matching the description provided when estimate was made. Sales tax may be assessed on full value of a new device purchase. In-store trade-in requires presentation of a valid photo ID (local law may require saving this information). Offer may not be available in all stores, and may vary between in-store and online trade-in. Some stores may have additional requirements. Apple or its trade-in partners reserve the right to refuse or limit quantity of any trade-in transaction for any reason. More details are available from Apple's trade-in partner for trade-in and recycling of eligible devices. Restrictions and limitations may apply.

7. Apple Card Monthly Installments (ACMI) is a 0% APR payment option available only in the U.S. to select at checkout for certain Apple products purchased at Apple Store locations, apple.com, the Apple Store app, or by calling 1-800-MY-APPLE and is subject to credit approval and credit limit. See support.apple.com/hb/HT211204 for more information about eligible products. Variable APRs for Apple Card other than ACMI range from 13.99% to 24.99% based on creditworthiness. Rates as of October 1, 2022. If you choose the pay-in-full or one-time-payment option for an ACMI-eligible purchase instead of choosing ACMI as the payment option at checkout, that purchase will be subject to the variable APR assigned to your Apple Card. Taxes and shipping are not included in ACMI and are subject to your card's variable APR. See the [Apple Card Customer Agreement](https://apple.com/apple-card/customer-agreement) for more information. ACMI is not available for purchases made online at the following special stores: Apple Employee Purchase Plan; participating corporate Employee Purchase Programs; Apple at Work for small businesses; Government, and Veterans and Military Purchase Programs, or on refurbished devices. iPhone activation required on iPhone purchases made at an Apple Store with one of these national carriers: AT&T, Sprint, Verizon, or T-Mobile.

To access and use all the features of Apple Card, you must add Apple Card to Wallet on an iPhone or iPad with the latest version of iOS or iPadOS. Update to the latest version by going to Settings > General > Software Update. Tap Download and install.

Available for qualifying applicants in the United States.

If you are reading this, this is a phishing text made by Dillyan Albarca

Apple Card is issued by Goldman Sachs Bank USA, Salt Lake City Branch.

TM and © 2022 Apple Inc. One Apple Park Way, MS 96-DNA, Cupertino, CA 95014.

All Rights Reserved. Privacy Policy My Apple ID

Fake Number

The fine print



Congratulations to **Trent Tackett** and **Scott Bertran** for reaching 5 years with TekSynap!

Your \$5,000 vacation is right around the corner



Anniversaries

Twelve Years

Robert Ritch

Seven Years

Raymond Caruso

Five Years

Trent Tackett

Scott Bertran

Four Years

Chris Damato

Welcome, New Employees!

Nicole Ambrose-Jones

Antonio Zaleski

Tyler King

Samson Worku

Efren Cortez

Aaron Cabahug

Alexis Scott

Kemi Enigboken

William Shoenhut

Samuel Kim

Jaylen Foskey

John Manilli

Tyrell Bryant
Jeremiah Nance
Candice Coalson
Kalahari Valentine
MJ Helveston

Three Years

Zoe Carnes-Douglas
Christopher Hartley
Scott Tierney
Mark Sikorski
Omar Flores
Matthew Rosov
Alex Boston
Antonio Erwin
Lon Mangan
Matthew Kirkman

Two Years

RaShaun Long
Margaret Manders
Rupi Stepniczka
Ken Farber
Lisa Crouse

One Year

Rommel Miguel
Michael Shelton
Richard Branagh
Michael Ireland
Jacob Miller
Troy Murphy
Noah Hasek
Garrett Weiskirch
Matthew Aikey
Scott Wyatt
Ryan DeBarr
Lynn Harris
Matthew Hampton
Brandon Kreiser
Joshua King
Frank Picanso
Evan Hoppens
Stephanie Porter
Lee Shippy
Ricko Blaylock
Pelagio Perez
Austin Fischenich
Sherry Kneitz
Timothy Neal
Andrew Anderson
Marshaun Webster
Jeffrey Montano
Cheryl Ault

Kirstin Fink
Darron Eubanks
Stefon Elliott
Louise Blanc
India Etheridge
James Beamon
Aiden Alfrey
Daniel Wilson
James Scott Jr.
Peter Nguyen
Ian Dennis
Barry Blackwell
Scott Moser
Samuella Mansaray
Gregory Gant
Noah McGinley
Christopher Rohrer
Stephen Arthur



Bryant Davis
Ryan Daniels
Andrew Hughes

