



## Solution Development Team

Have you heard the phrase “*All boats rise with the tide*”? It’s one of my favorites as it conjures the sense that everyone benefits in the overall rise in an organization’s fortunes. It’s quite evident in the sporting world, and it’s certainly applicable in the business world. A growing company is a thriving company!

TekSynap executive leadership is committed to growing a thriving business, delivering exceptional services to our customers, and creating a professionally rewarding career for our employees. A key component of our strategy is competing for new work across the federal government by ramping up the number and complexity of new business opportunities we are bidding on. To fuel this strategy, we established a small Solution Development Team in late 2020.

Primarily focused on high-priority opportunities, our group is tightly integrated with our proposal development team, as well as our new business capture team spread across all four Business Areas. Our team, composed of **Ken Farber**, **Joe Schmidbauer**, and **Will Smith**, are accomplished subject matter experts leading technical solution development for our new business proposals, piloting new technologies in our TekXlerate Lab (future newsletter topic), and assisting our programs resolve challenges with our technical expertise. Here is a short introduction to our Solution Development Team:

**Ken Farber** is assisting TekSynap navigate the emerging technologies of Artificial Intelligence (AI) and Machine Learning (ML), especially focused on cyber security. Joining TekSynap in late 2020, Ken brings expertise in AI as well as IT strategy, organizational design, change management, Enterprise Architecture, process automation, and performance management. He has worked in the federal sector for 16 years, with 8 years of consulting in venture capital and the commercial sector before that. He's currently supporting our AI growth strategy, proposals, and pilot projects in the TekXelerate Lab.

**Joe Schmidbauer** has 20 years of IT experience ranging from help desk support, Systems Administrator, Systems Engineer, and Windows Team Lead primarily for the USAF. In his role as a Solutions Engineer with Agile Defense, Joe stood up their Solutions lab, and provided engineering and deployment support consolidating several USAF bases. On the side, Joe enjoys writing Python code and is always experimenting to add more to the toolbox.

**Will Smith** is a Navy Veteran with 24 years of progressive leadership in directing information security, information assurance, cybersecurity governance, and IT Transformation for Federal and DoD programs. He is a strategic and resourceful connector dedicated to benefit realization in support of a variety of cybersecurity domains. Will excels at supporting security

professionals in the assessment of capability gaps and helping guide technical teams and senior leadership in enacting appropriate response actions.

As their orchestra leader, I'm humbled to be surrounded with such talent and commitment to grow the company. We don't always get it right, but as a learning organization, we are stronger every day calibrating our solution development to meet our new business goals. Hang on tight as we ride that rising tide!

**Mark Sikorski**

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**Battle on the Bayou  
LIVE STREAM  
Jinnah v Bourgeois**

**Saturday, April 23rd, 2022 @ 11:30am EST**

Register by Friday, April 8th to watch Kam Jinnah and Dave Bourgeois boil up their famous crawfish recipes and see who claims the Boil Master Title 2022!



We will be streaming this culinary extravaganza live from Louisiana via Teams.

Early registrants will receive a boil kit\* with recipes to prepare their own boil!

If you have any questions, please reach out to **HQ Services**.

*\*while supplies last*

**REGISTER HERE**



## **SAVE THE DATE**

**TekSynap Family Day at Nationals Park  
Sunday, May 15, 1:30pm**

**Nationals vs Houston Astros**





## Road Warriors of Team Mud

*Watching for North Korean missiles while enduring sub-arctic temps and howling winds working on a DoD SATCOM Station antenna...*

*Trying to determine if jellied eel, kidney pudding, blood sausage, cold pork pie, “bubble and squeak”, and Haggis are really eatable, and if driving on the wrong side of the road is survivable, while at RAF Station Croughton, UK...*

*Contemplating the ancient ruins of Pompei Italy – while working in the shadow of Mount Vesuvius – at Lago Patria, USN SATCOM Station...*

These are but a small sampling of the stories and places TekSynap’s **“Team Mud”** has been installing, modernizing, or deinstalling Command, Control, Communication, Computers, Cyber, Intelligence, Surveillance and Reconnaissance (C5ISR) hardware systems for the US Army Information Systems Engineering Command (ISEC) based out of Ft. Huachuca, AZ.

ISEC’s mission is to provide C5ISR systems engineering and integration support that enables the mission command of Army and Joint Warfighters worldwide. As contractors, we serve as the enabling arm of ISEC, performing most of the heavy lifting around the world.

In past years, TekSynap did not have an established a footprint within ISEC. ISEC’s \$900M Army TEIS-III Indefinite Delivery/Indefinite Quantity (IDIQ) contract had expired and the new Army TEIS-IV contract was under protest (which we have since won). TekSynap’s “beachhead” with ISEC happened after expiring Task Orders were moved over to the Army ITES-3S IDIQ contract vehicle, where TekSynap has been one of the leading contract holders. Our new Arizona-based business unit started bidding on these ISEC Task Orders, winning five out of five. The largest is ISEC’s Transmission Systems Directorate (TSD) Install/Deinstall contract valued at near \$25M.

Being familiar with the ISEC customer, I was fortunate to know the former core staff of high-quality installers with decades of Military and Defense Contracting experience. With a few phone calls and emails – three immediately joined TekSynap, helping to craft our technical proposal for the TSD Install/Deinstall opportunity. When the Government’s RFP was finally released, it looked nothing like the previous iterations. In fact, the complexity of the requirements and the new approach to ordering that ISEC desired, I frustratingly said, **“this is as clear as mud!”** Mark Chapman, our newly hired Lead Engineer replied, **“Well, Team**

**Mud will figure it out!"** *Bang* – the team was named!

Figure it out we did! With a complex bid and a proposal quoting Firm Fixed Price labor for 46 “instances” per year of five task sizes. We won this award in September 2021. Since then, the Government has added significant additional funding for more instances.

TekSynap’s **Team Mud** has recently completed missions at Ft. Detrick, MD; Ft. Bragg, NC; Lago Patria, Italy; and Ramstein AFB, Germany. Future locations are being scheduled worldwide, including Greenland, Hawaii, and Singapore.

**Team Mud** is proudly staffed and expertly supported by: **April Fischbach, Carlos Welch, Dylan Alton, Mark Chapman, Matt Hampton, Michael Jackson, Nicole Moncayo, Otis Brown, and Ryan Miller**; as well as Subcontract Teammates DataPath and Action Technology Services.

We are hiring more Road Warriors! We are looking for BICSI certified installers and licensed electricians. If you know someone that wants to travel the world, has (or is eligible to obtain) a DoD Clearance, and is willing to work hard, *send your referrals to [careers@teksynap.com](mailto:careers@teksynap.com)*.

**Joe Walker**

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## Leadership Escape



With 14 minutes to spare, the TekSynap Leadership Team supporting DOI in New Orleans escaped “The Sheriff’s Office” at Clue Carré Escape Room. An escape room is a themed challenge event where players collaborate to find clues, complete tasks, and solve puzzles in one hour. Our group was separated into two holding cells and had to work together to break into the Sheriff’s office in order to escape. Communication is critical in an escape room because of the time constraint. The New Orleans Leadership Team quickly started working together and every person contributed to our “escape”.

Pictured Left to Right: **Tami Devitt, Carmen Loggins, David Bourgeois, Lesley Quezergue, John Arcana and Sara Thompson.**

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## Caught in the Act

**Kay Stephens** received kudos for always being willing and provides outstanding service with a cheerful, happy, willing, with a don't mind attitude.

On behalf of the VA Wireless Regional Management team, Alex Boston would like to give a shout-out to **Jeff Brooks**, **Loren Dingli**, and **Tracy McEntyre** who were recognized by our VA client at the Indianapolis VA for their professionalism and flexibility in their completion of the WiFi refresh project.

**Jesse Phillis** and **Steven Doubler** were praised for how well they have taken over the Azure migrations for the Firewall Team.

**Rob Carlton** received thanks for his support regarding a SQL software licensing issue.

**Dan Bisel** and **Logan Edens** went above and beyond their duty hours and stayed in close contact with the stakeholders.

**Charlotte Solomon** was praised for her outstanding customer support.

Stone Baggiano and John Lyon gave kudos to **Carrie Veatch** for being an absolutely wonderful asset to their team.

Kam Jinnah noted that he had three different people tell him (unsolicited) what a joy it is to work with **Jane Henry**.

Sarah Keiper noted that **Da'Mario Moore** did an outstanding job assisting DTRA 's IT Front office.

Sarah Keiper also sent in kudos for **Gabe Bowden's** dedication and support he provides to our mission.

The following employees were recognized by our DLA customers for going above and beyond in providing excellent service in Q1 2022:

**David Ward, Ralph Egbert, Charles Hill Taylor, Kelvin Brown, Michael Lorincz, Tayler Fullen, Cody Campbell, Bria Wilkins, Damon Lagos, Danny Boes, Dave DiGiovanni, Kevin Winz, Michael Freeman, Tod Bosco, Andrew Montz, Cedric Hinojos, Conner Bruce, Daniel Lyons, Emily Perna, Eric Gilmore, James McCord, Jay Ko, Jeff Bent, Jeff Mozo, Jonathan Orr, Keith Hicks, Logan Bennett, Michael Lucas, Michael Toong, Nancy Bell, Pablo Julia Ocasio, Patrick Swearengin, Richele Latonsinski, Ryan Sandlin, Sheryl Janke, Steven Howard, Thomas Creager, Tim Carpenter, Travis Raynes, Will Updyke.**

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the **Employee Portal**. We use these to recognize TekSynap greatness in the monthly Newsletter.



## Meet Lauren Bowman's Puppy



Eli is a 4 year old Mini American Shepherd. He's an AKC and UKC Champion and competed in the Westminster dog show in NYC in 2020. He currently holds 15 titles in multiple different sports such as agility, farm dog, barn hunt, fastCAT, trick dog, canine good citizen, and more. Under all that pretty fluff, he's just a class clown that loves playing with his dog friends, hiking, and swimming!

*Feature your pets in the next newsletter!*

*Send pictures of your companions to [news@teksynap.com](mailto:news@teksynap.com)*



### Certification Corner

**Cody Campbell**  
CySA+

**Valerie Fronczak**  
F5 Certified! Administrator, BIG-IP

**Kirsten Villa**  
GCIA

### Please Update Your Certifications in ADP

If you have renewed or earned a new certification, please update your ADP profile and send a copy to [HR@teksynap.com](mailto:HR@teksynap.com).

For renewals, **please edit the expiration date.**

For expired certifications, **please delete them from your Talent Profile.**

To complete this task, continue to the ***employee portal***

Click "ADP Employee & Managers" button

Login with your TekSynap credentials



## Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [Click Here](#) to access the form.

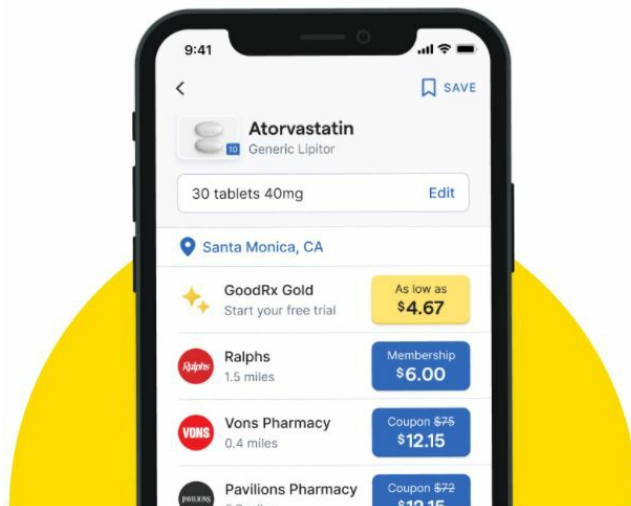
If you have earned a new certification please add it to your ADP profile. Remember to include the effective date.

**ADP > Myself > My Information > Profile**

And email a copy to [HR@teksynap.com](mailto:HR@teksynap.com)

**Updating your certifications in ADP will help us identify you for career advancement opportunities.**

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Save money on your prescriptions with GoodRx!

### ***How can GoodRx help me?***

GoodRx gathers current prices and discounts to help you find the lowest-cost pharmacy for your prescriptions. GoodRx is 100% free. No registration required.

### ***How do I use a GoodRx coupon?***

It's similar to using a coupon at a grocery store. Simply print the coupon and bring it with you to the pharmacy when you pick up your prescription. The pharmacist will enter the numbers on the coupon into their system to find the discount.

Don't have a printer or want to save paper and ink cartridges? You can show the coupon on your phone by:






- A) Sending the coupon to yourself via email or text
- B) Or using the [\*\*mobile app\*\*](#)
- C) Or visiting their mobile website



## Learn more about using a GoodRx coupon

### Sample savings

Here's how much you can save on popular medications with a GoodRx coupon.

|   |  |   |  |  |
|---|--|---|--|--|
| <br><b>Atorvastatin</b><br>30 tablets 40mg<br><del>\$17.80</del><br><b>\$10.11</b><br>43% off with GoodRx coupon | <br><b>Sildenafil</b><br>30 tablets 20mg<br><del>\$183.09</del><br><b>\$14.32</b><br>92% off with GoodRx Coupon | <br><b>Zoloft</b><br>30 tablets 100mg<br><del>\$12.83</del><br><b>\$8.63</b><br>33% off with GoodRx coupon | <br><b>Lexapro</b><br>30 tablets 10mg<br><del>\$12.88</del><br><b>\$7.35</b><br>43% off with GoodRx coupon | <br><b>Losartan</b><br>30 tablets 50mg<br><del>\$11.76</del><br><b>\$6.52</b><br>45% off with GoodRx coupon |
|---|--|---|--|--|

## Open Positions

### DLA Enterprise Storage – Columbus, OH

Systems Engineer

### DLA EDIS – Remote

Database Administrator

### DPAS – New Cumberland, PA

Software Developer and Senior IT Business Analyst

### DLA AV/VTC 2 – Pearl Harbor, HI

VTC Lead

### DLA IOEE – Pearl Harbor, HI

Senior Network Engineer

### DLA – Columbus, OH

Systems Engineer

### DLA – Texarkana, TX

Senior Network Engineer

### DHS CISA

Journeyman Public Relations (2)

Journeyman Operations Research Analyst (4)

Journeyman Communications Specialist (2)

Journeyman Business Analyst

Journeyman Graphics Specialist

### DOT EITSS

Cyber Security Engineer Lead (Kings Port, NY)

Storage Engineer (Telework)

Server Administrator (Stennis Space Center, MS)

Technical Support I (3) (Telework)

### DOT EITSS – Washington, DC

Power App Admin

Power BI Team Member (1)

Mail and Mobile Device Management

Middleware Engineer

Middleware Expert

Desktop Engineer (2)

Linux Engineer

Enterprise Ops Center Mgr





Sr System Engineer  
Jr Desktop Support Expert  
Linux System Engineer  
Executive/VIP Desktop Support Technician

#### **NRC BPA MAS**

Senior Data Analyst

#### **Wireless**

Site Manager (4) (telework w/travel)  
Technician 1 (telework w/travel)  
Jr Core Network Engineer (Telework w/travel)  
Wireless Engineer Manager

#### **Senate – Washington, DC**

Help Desk/Break-Fix Specialist  
VTC Support Specialist

#### **DTRA – Reston, VA**

Systems Engineer IV - Site Lead  
Helpdesk Specialist III  
System Administrator II  
Helpdesk Specialist II  
Voice/Data Communications Engineer III (Phones/AV)  
Voice/Data Communications Engineer III (VTC)  
Helpdesk Specialist III (SHIFT)  
Helpdesk Specialist II (SHIFT)  
Voice/Data Communications Engineer II (Phones/AV)

#### **DTRA – Fort Belvoir, VA**

Systems Engineer III – Cloud  
Systems Engineer III  
System Administrator IV  
System Administrator III  
Information Assurance/Security Specialist III (ACAS)  
Database Specialist III  
Network Specialist III (Network Monitoring Specialist)  
System Administrator II (NOSC)  
Project Manager II  
System Administrator III – Cloud  
System Administrator III – HBSS  
Splunk Engineer  
Splunk Engineer  
SQL Developer  
CSSP Lead  
Cyber Analyst

Helpdesk Specialist- Lorton, VA

#### **INSCOM – Fort Belvoir, VA**

Splunk Analyst

#### **NGA – Springfield, VA or ST Louis, MO**

Helpdesk Specialist (9)

#### **DLA JETS – Texarkana, TX**

Senior Network Engineer

Please email your referral resumes to [careers@teksynap.com](mailto:careers@teksynap.com)

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**HELP A FRIEND.  
HELP YOURSELF.  
HELP THE COMPANY.**

**We are offering employees a  
REFERRAL BONUS OF \$5000**  
for a limited time.

Send us your referrals for our new roles with **DTRA**.  
(an Extra 2k!) for hired referral.

#### **WE HAVE THE FOLLOWING IMMEDIATE OPENINGS**

- *Systems Engineer II*
- *Systems Engineer III*
- *Systems Administrator IV*
- *Systems Administrator III*
- *Information Assurance/  
Security Specialist III*
- *Database Specialist III*
- *Network Specialist III*
- *Systems Administrator II*
- *HelpDesk Specialist III*
- *Systems Administrator II*
- *HelpDesk Specialist II*
- *Project Manager II*
- *Voice/Data Communications  
Engineer III*
- *Voice/Data Communications  
Engineer II*

#### **LOCATIONS**

*Fort Belvoir, VA*

*Reston, VA*

The positions require a minimum TS clearance with some roles  
requiring TS/SCI.

Job descriptions are on our careers page, [HERE](#).

If your referral is hired, TekSynap will pay you when the candidate  
reaches their 90th day of employment.

Email resumes to [Careers@TekSynap.com](mailto:Careers@TekSynap.com)

*This bonus offer expires April 15, 2022.*



## **Anniversaries**

### **Eight Years**

Brandon Groenert  
Deann James

### **Six Years**

Alex Peake

### **Four Years**

Timothy Bailey  
Danielle Sansone  
Jocelynn Arreola  
Richard Krauss  
David Mendoza  
Spencer Ellingsen  
Derek Murphy  
Christopher Chall  
Dominic Politi  
Robert Lesslie  
Curtis Deemer  
Jordan Singmore  
Scott Davis  
Steven Platte  
Steve Sandum  
Matthew Goad  
Marc Wills  
Michael Noonan  
Don Stewart

### **Three Years**

Chul Suk  
Daniel Mirkovic  
Jason Towns  
Avneesh Arya  
Julie Dean  
Faithlyn Johnson-Dutch  
Nicholas Soune  
Sarah Law  
Lorenzo Small  
James Shilling  
Thomas Mejia  
Addisu Meaza  
Michael Azmoudeh

## **Welcome, New Employees!**

Phillip Valdez  
Christopher (Ryan) Philbrick  
Claudette Crawford  
Samuel Fisher  
James Baldrighi  
William Clough  
James Gonzales  
Bryson Wolfe  
Andre Warwar  
Gustavo Ramirez  
Amtulnoor Latif  
Christopher Hinkel  
James Connors  
Devon Bedford  
James Hahn  
Gideon Eziana  
Nicholas Spanos  
Dylan Rex  
Travis Young  
Kellen Shimabukuro  
Karolynn Kyler  
Jason Hewitt  
Brian Harris  
Raymond Eiley  
Sameer Akbar  
Florence Guerra  
Deuntea Grimes  
Perla Merida  
Pascal Elouna  
William Rose  
Alena Sigsby  
Felicia Black  
Stephanie Fassler  
Nina Yanez-Brant  
Hunter Harkness  
Christopher Harcourt  
Kenneth Parker  
Nathan Calhoun  
Matthew Tisler  
Marlin Hood  
Jonathan Greenidge  
Julie Glaubach



Robert Parker  
Thomas Drake  
Willie McKoy  
Pierre Bowery  
Aaron Margerum  
Fraser Novaco  
Tina Kieffer  
James Greenland  
John Kayastha  
Russell Adams  
Jaime Marquez  
Noureddine Benahmed  
Scott Morris  
Jovan Dennis



### **Two Years**

Ryan Ramsammy  
Daniel Boes  
Colden Hylton  
Thanh Le  
John Newton  
Paul Cortez

### **One Year**

Christine Schemmel  
Ann Gooden  
Kenneth Fidler  
Billy Blackmon  
Benjamin Kessler  
Marcus Dalton  
Andrew Frame  
Dalton Stouffer  
Patrick Swearengin

